



CTG Financial Services

CTG provides comprehensive IT support for financial services companies

The Business Issue

Information technology (IT) has transformed the way business operates—and nowhere more dramatically than in the banking, finance, securities, and insurance sectors. While the Internet continues to revolutionize where, when, and how the world invests, IT has established new delivery channels, accelerated settlement times, and heightened customer expectations.

For many—if not most—financial services companies, the external pressures of a competitive economy are compounded by equally pressing internal challenges. Financial institutions were among the first to automate their internal processes, and as a reliable and powerful resource, the IT infrastructure remains the backbone of the industry. It also represents a significant investment. Now, your organization must decide how best to leverage synergies between existing systems and processes and the newer technologies and business options of today—and tomorrow.

The CTG Answer

That's where CTG comes in. Our 39 years of experience in helping clients achieve competitive advantage through IT has given us a unique understanding of your issues, your business, and your core systems and processes.

Our integrated delivery model, ENABLE, is based on ISO 9001:2000-certified methodologies assessed at CMMI Level 5. ENABLE mobilizes a blend of onshore and offshore resources carefully balanced to deliver the

right combination of cost-effectiveness, quality, and risk management for your organization.

Whatever your IT support requirements—application maintenance, development and integration, or support for special projects driven by an acquisition or major systems implementation—CTG is equipped and ready to meet your needs with high-value, low-cost, and minimum-risk IT solutions.

CTG Financial Services

CTG's services directly address your core business issues and help hone your competitive edge. They include:

Application Development and Maintenance

Through our ENABLE model, developed and delivered in conjunction with Polaris Software Labs, our experts address new development and maintenance needs by mobilizing an onsite team with specialized knowledge of your business and experience in the implementation of methods and processes to execute remote work—across the country, or across the globe. Our services include full life-cycle development and support that ensures high quality and full compliance with dynamic regulatory mandates. Security and testing are more than just check-off items: they are cornerstones of our methodologies.

Offshore Outsourcing

The ENABLE model applies established governance processes, manages business and user interfaces, limits security



risks, ensures regulatory compliance, and streamlines communications. If your organization has little or no experience with offshore outsourcing, ENABLE will deliver offshore outsourcing benefits, control potential risks, and avoid the pain of learning the hard way.

Application Testing

CTG experts help your business improve its IT functions by optimizing its testing processes and procedures. Our proprietary, formalized test approach starts with the launching of your software project. Our testing specialists support you in organizing your test projects more effectively, selecting and implementing the best test tools, evaluating your test processes, and coordinating user training. Our services include consulting and support for the establishment of a structured test approach as well as project-specific testing.

Regulatory Compliance

Financial services companies today face increased oversight from federal and state governments and tighter operational requirements by regulatory bodies and accreditation agencies. New and pending legislative mandates such as Sarbanes-Oxley Sections 302, 404, and 409, OCC, Gramm-Leach-Bliley, and the Patriot Act are complex, far-reaching, and complicated by the existence of multiple overlapping U.S. jurisdictions. CTG provides the expertise and resources

needed to ensure accurate and full compliance with all applicable provisions. From a technical perspective, our specialists have extensive experience with data collection architecture using a wide range of commercial tools.

Security

Securing your organizational and business assets demands constant vigilance and an organized, planned approach that proactively integrates security activities appropriately into every change in your business or technical environment. This approach in turn requires a broad range of expertise in a variety of security competencies. CTG's expert security consultants let you navigate the complex terrain of data security with confidence. Our security assessment, architecture, integration, and business continuity management solutions support the maintenance of secure and confidential enterprise information, achieve regulatory compliance, and protect your vital business assets.

For More Information

Please contact us at:

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Backed by 39 years' experience, CTG provides IT staffing, application management outsourcing, consulting, and software development and integration solutions to help clients focus on their core businesses and use IT as a competitive advantage to excel in their markets. CTG combines in-depth understanding of our clients' businesses with a full range of integrated services and proprietary methodologies supported by an ISO 9001:2000-certified management system. Our 3,200 IT professionals, based in an international network of offices in North America and Europe, have a proven track record of delivering solutions that work.

More information about CTG is available on the Web at www.ctg.com.