



HealthCare Solutions®

Advanced Technologies Services

Mobilize technology to achieve process and cost efficiencies

The Business Issue

The contemporary healthcare environment increasingly depends on information technology (IT) to achieve its clinical and business goals. IT plays a central role in driving healthcare delivery and administration. Powerful new technologies seem to emerge almost daily: technologies promising to improve patient care, facilitate greater efficiency and clearer communication, and help achieve regulatory compliance.

The possibilities are diverse and exciting—but sometimes bewildering. Which application or infrastructure component is best for your organization? How about VPN? What are your integration options? How do you secure systems to ensure regulatory compliance and still provide clinicians with the data they need? Can you benefit from implementing a best practices model such as ITIL?

As you review the technology potentials, it is important to keep in mind that technology alone does not change an organization. Technology is an enabling tool, and like all tools, its value depends on how effectively it is applied. To ensure that you're making the best IT decisions, it is critical to find the right IT partner: one with current healthcare operations knowledge as well as the latest technology expertise.

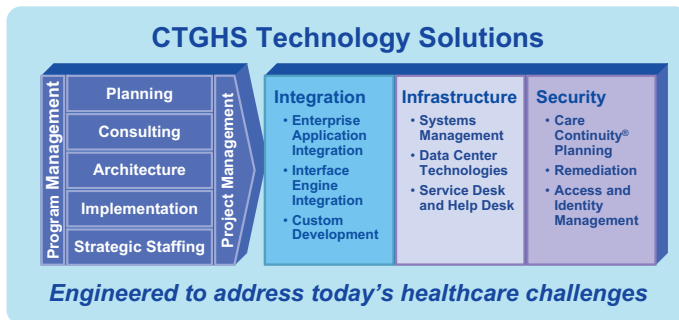
The CTGHS Answer

With over 20 years of experience in delivering IT solutions to healthcare clients, CTG HealthCare Solutions (CTGHS) is uniquely qualified to serve as your IT partner. We bring core competencies in integration, infrastructure, and security to every project, as well as in-depth, hands-on experience in the clinical applications and modalities that you use every day.

Our systems architects, engineers, and business consultants have extensive healthcare experience backed by in-depth expertise in both the latest informa-

tion technologies and issues, and the full spectrum of industry-leading solutions. We can support you in defining, addressing, and resolving your technology challenges, enabling you to optimize existing business models and mobilize IT more effectively to achieve process efficiencies and related cost savings.

The CTGHS approach emphasizes collaboration, and a primary objective of each consulting engagement is the transfer of knowledge from our experts to your organization. Our goal is not just to support you in achieving your immediate project goals, but to expand your ongoing capabilities and position you for the future.



Advanced Technologies Services

CTGHS offers a wide range of Advanced Technology services that include integration, infrastructure, and security solutions.

Integration Solutions

Our integration know-how and expertise enables us to deliver successful, cost-effective, implementations and conversions that enable you to meet your deadlines and achieve project objectives. Our integration portfolio offers project management, architecture, and analyst solutions including:

- Sun ICANN (J CAPS, eGate)
- Quovadx (Cloverleaf Integration Suite)
- Cerner Open Engine
- Epic Bridges
- Siemens OPENLink
- Interim Management Solutions
- Advanced Integration Solutions
- Data Strategies and Mining
- Web Portal Integration
- Service Oriented Architecture
- Data Migration and Validation

CTGHS Infrastructure Solutions

Our infrastructure consultants manage and design supporting, enabling technologies to ensure that your technology foundation is a rock solid, utility-grade platform to propel your clinical projects to the next level. Our infrastructure portfolio offers project management, architecture, and analyst solutions including:

- Systems and Operational Management
- Help Desk and Service Desk Management
- Data Center Construction Management
- Virtualization

CTGHS Regulatory Compliance

Our consultants work with you to develop your compliance strategy to reduce cost and

mitigate risk. We have the expertise to address all aspects of HIPAA as well as the Recovery Audit Contractor (RAC) Program, State Department of Insurance regulations, Payment Card Industry (PCI) Data Security Standard (DSS), state breach disclosure laws, and Sarbanes-Oxley (SOX) compliance.

CTGHS Security Solutions

Our security experts understand that people are the business of healthcare. Every CTGHS security engagement focuses on that basic tenet; our engineers design solutions that enable you to fulfill your mission and comply with your organizational and regulatory requirements. Our security portfolio offers project management, architecture, and analyst solutions including:

- Care Continuity[®] Management
- Disaster Recovery Planning
- IT Audit and Compliance
- Security Incident and Threat Response
- Identity Management
- Provisioning
- Multi-factor Authentication

Our Commitment to Quality

CTGHS ensures consistent delivery of the highest-quality services by equipping exceptional, experienced consultants with proven, repeatable methodologies, best practices, and toolsets honed over 20 years—all monitored by our independent Quality Management Office.

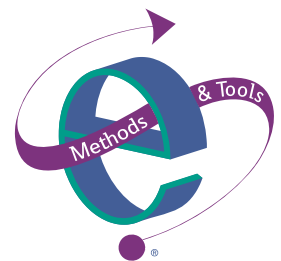
The ultimate measure of quality is awarded by our clients. In the March 2010 KLAS¹ report, Getting to Stimulus Funding: Which Consultants Can Help?, KLAS reported “Near top in client satisfaction; has remained there for a long time” and “Seen as a real value for providers, consistently providing quality resources at good price.”

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www.KLASresearch.com



**CTG Cymphony³
Solutions, powered
by our Exemplar[®]
methodologies,
improve speed
and quality while
lowering costs.**

**Our ‘blended model’
approach combines
the best of onsite
consulting and
offsite services to
deliver greater
value for your IT
consulting dollar
than ever before.**



HealthCare
Solutions[®]