

CTGHS Cymphony³ Solutions

An Alternative Delivery Model

How does CTGHS deliver the highest quality at increased speed while reducing your costs up to 42%?

With a new approach to implementation and support:
Cymphony³ Solutions.

Real clinical and operational value

- Unique, proven delivery model
- Best of on-site and off-site approaches for implementation and support services
- Proven Exemplar[®] methodologies with rigorous reporting against service level agreements (SLAs)
- Technical components of implementation and support services provided as a utility
- 20 years of CTGHS implementation experience combined with our National Solution Center capabilities

Improved Quality

- Continuous quality management
- Service Level Agreements (SLAs)
- Replicable, proven processes
- Leveraged expertise

Minimize 'time to value'

- Focused
- Elastic resource pool
- Reduced cycle time
- Lower turnover

Control Costs

- Fixed price components
- Lower travel cost
- Lower compensation differential
- Appropriate alignment of skill with task
- Reduced management, space, and equipment needs



Mitigate Risk



HealthCare Solutions™

www.ctghs.com



CTG HealthCare Solutions

Cymphony³ Solutions

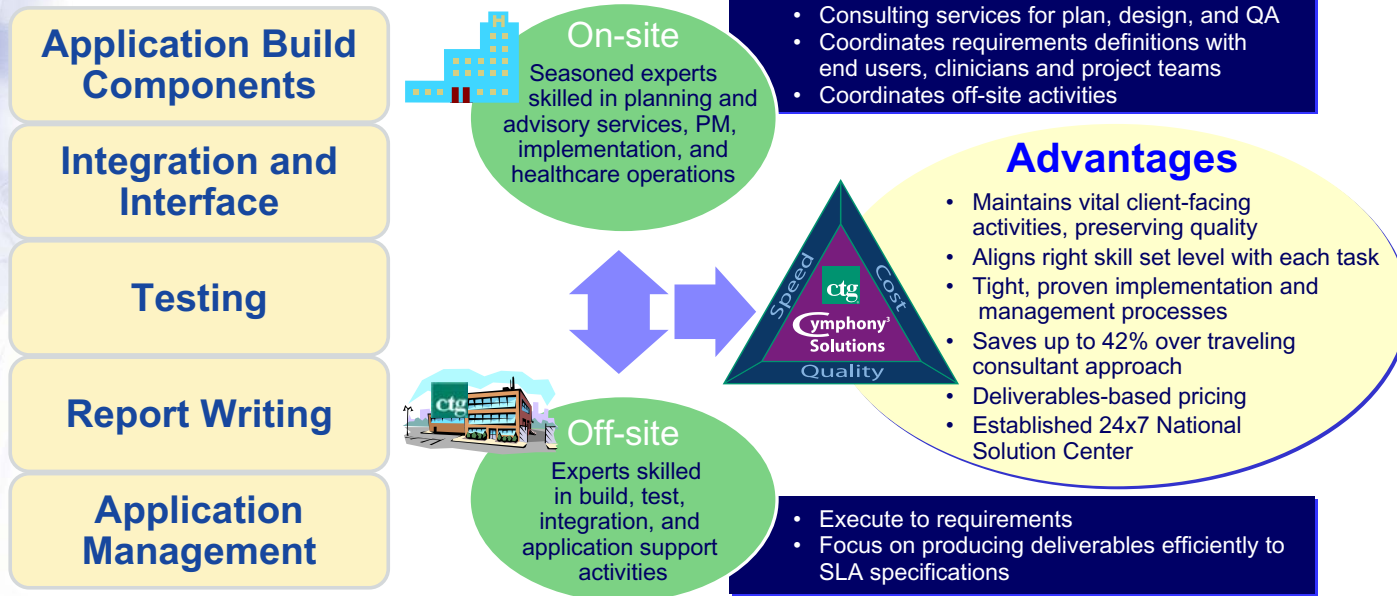


Exemplar[®]

Cymphony³ Solutions, powered by our Exemplar[®] methodologies, deliver innovative IT solutions that improve speed and quality while lowering costs. Our 'blended model' delivery approach combines the best of on-site consulting and off-site services to render greater value for your IT consulting dollar than ever before.

Our 'blended model' for implementations and application support combines the best features of on-site and off-site services

- Improves quality, communication, and quality control
- Increases speed of implementation and service delivery
- Controls costs by deploying and using resources efficiently



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HealthCare
Solutions[™]