



CTG Security Breach Notification Services

CTG helps you add a strong security breach notification capability to your information security architecture

The Business Issue

Over 37 states so far have either enacted or proposed security breach notification laws requiring companies that maintain personal information to advise consumers of security lapses that expose their data to theft or unauthorized access. Many more states—as well as the federal government—are in the process of introducing similar legislation.

The new regulations make security breach notification an essential part of the overall information security strategy. Companies affected by the laws must formulate policies and procedures to comply with the notification mandate in the event of a breach. For some organizations, a necessary prerequisite will be developing or improving the capability to detect security lapses with the potential to compromise consumer information. Failure to implement effective processes to safeguard confidential data and notify consumers promptly in the event of its exposure may result in class action lawsuits and significant reparations costs, as well as the loss of productivity, customer goodwill, and reputation.

The CTG Answer

With 40 years of experience in helping our clients achieve their business goals through information technology (IT), CTG is uniquely qualified to help you integrate an effective security breach notification process into your information security architecture.

Our services are delivered by seasoned, qualified professionals with in-depth experience in business and IT operations and management as well as information security and regulatory compliance. They're backed by a security operations center, a comprehensive suite of proprietary tools, and dedicated knowledge management portals. CTG experts work with you to evaluate and, if necessary, enhance your existing process or to develop a new one as part of your total enterprise security strategy. Their support enables you to determine the right answers to these mission-critical questions:

- Have you developed a formal breach notification process? If so, who is responsible for it? Has it been independently assessed? Is it part of an enterprise-wide security architecture? Has that architecture been evaluated by an objective third party?
- How would you detect unauthorized access to personal information your organization maintains?
- What is the escalation process once unauthorized access to confidential data has been confirmed? Who has the authority to initiate it?
- Has your organization appointed and briefed a spokesperson to communicate with the press in the event that a security breach must be publicly acknowledged? Has a prepared statement been drafted for that individual to use?
- Have you identified 'high-value' clientele to be contacted personally by an officer of your company in the event of a security breach?



CTG Security Breach Notification Services

CTG security specialists assess and audit technology risks; identify, document, and test controls; provide solutions for addressing compliance; and develop plans for risk remediation, with special focus on data privacy and identify theft as well as PCI data security readiness and remediation. Our services include:

- Independent vulnerability assessment to identify potential risks and weaknesses in your security position that may allow unauthorized access to consumer data
- Recommendation and development of remediation actions to reduce or eliminate identified risks and vulnerabilities
- Full implementation support for remediation actions
- Objective security review and evaluation of the breach notification process already in place
- Consulting and technical support in developing an effective breach notification process as part of the overall enterprise security architecture
- Review and assessment of the enterprise security architecture
- Identification of exposures and vulnerabilities in the enterprise security architecture
- Assistance in implementing corrective measures to reduce or eliminate identified exposures and vulnerabilities in the enterprise security architecture

With almost 40 years of experience in helping our clients achieve their business goals through information technology (IT), CTG is uniquely qualified to help you integrate an effective security breach notification process into your information security architecture. Our services are delivered by seasoned, qualified professionals with in-depth experience in business and IT operations and management as well as information security and regulatory compliance.

Backed by 40 years' experience, CTG provides IT staffing, application management outsourcing, consulting, and software development and integration solutions to help clients focus on their core businesses and use IT as a competitive advantage to excel in their markets. CTG combines in-depth understanding of our clients' businesses with a full range of integrated services and proprietary methodologies supported by an ISO 9001:2000-certified management system. Our 3,500 IT professionals, based in an international network of offices in North America and Europe, have a proven track record of delivering solutions that work.

More information about CTG is available on the web at www.ctg.com.

