



CTG Testing of SAP

Today's companies face keen competitive pressure to develop high-quality, reliable and cost-effective IT solutions.

Because Structured Testing provides insight into the risks involved in every stage of a project, it is a critical element in developing and deploying the applications your business requires.

Structured Testing to Reduce the Risk of your SAP® Implementation and Maintenance

Companies are investing heavily in ERP solutions such as SAP®, to support their business critical processes. Often a lot of money is spent on customizing and integrating one or more SAP® modules. However, because the importance of structured testing is often underestimated or forgotten, a lot of SAP® implementations do not deliver to the promise.

The idea that “out-of-the-box” solutions do not need to be tested is widely accepted. Reality however is that SAP® systems are always customized, are linked to other legacy systems and other software packages and require different local implementations.

Furthermore, after deployment, regular upgrades and hot fixes will have to be planned.

This makes testing even more complex than for traditional software. As a result, the testing discipline needs to be carefully managed.

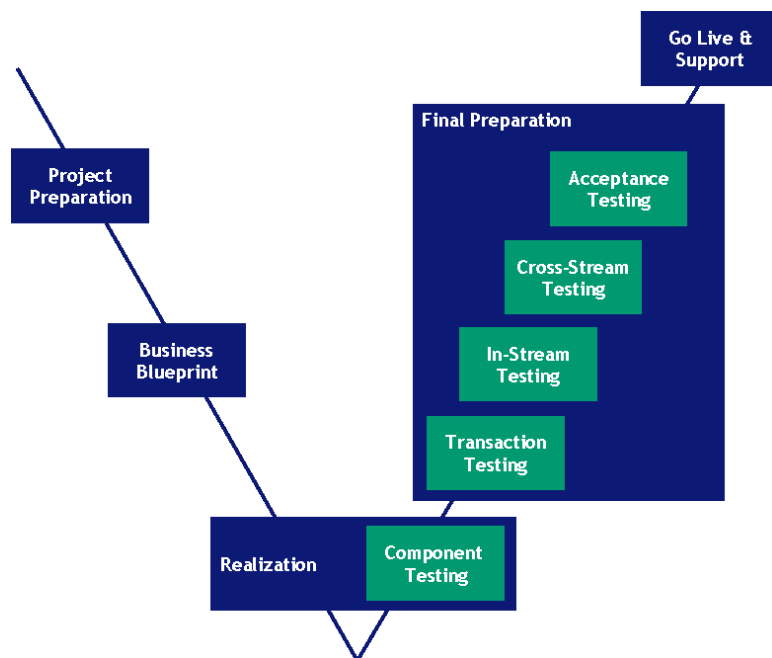
CTG as your SAP® Testing Partner

As Belgium's leading test service provider CTG assists its customers in maximizing their ROI on SAP® solutions by organizing and executing the test activities, selecting and implementing the appropriate SAP® testing tools and giving advice on their SAP® testing process.

The CTG Testing Solutions

Based on hands-on experience, CTG has developed a specific approach to deal with the SAP® testing challenges (see figure below).

Our testing specialists, ranging from junior test engineers to experienced test consultants, have the necessary knowledge and experience to design, execute and organize your tests, to select and implement the best test tools, to advise on your test processes, and to deliver training.



Our Commitment to Quality

CTG ensures the consistent delivery of the highest-quality services through proprietary best practices formally defined in our global quality system. CTG is among the first in our field to have designed and implemented a comprehensive Total Quality Management Program. This program guides our employees worldwide in qualifying opportunities, delivering projects on time, hiring the right professionals, and ensuring that client requirements are fully satisfied.



Moreover, CTG has partnerships with leading technology providers and has a pool of experienced SAP testing professionals, which allows us to offer complete solutions to your SAP® testing needs.

The SAP® Maintenance Testing Solution

When you find yourself in a maintenance situation with support packs, hot fixes, minor upgrades, emergency fixes or change requests, CTG will analyze your current SAP® system and the impact of the maintenance on your system. By using SAP® system analysis and test planning tools, CTG will provide you with a comprehensive test plan allowing you to focus your QA and regression testing efforts on the areas most affected by the maintenance.

CTG can also help you to build and execute the identified regression tests, which are most efficient when executed in an automated way.

The SAP® Implementation Testing Solution

In case of implementations from scratch, major upgrades or the implementation of new modules, CTG will help you identify the risks and define the most appropriate test planning. CTG will coordinate all test activities and report to you in a risk-based manner. The tests will be executed by your staff, or you can call upon the assistance of CTG's SAP testers to staff the test project.

The SAP® Performance Testing Solution

In case of performance issues, CTG will use specific tools to identify and analyze your SAP® performance problems, allowing you to take quick and appropriate action to solve the problem.

CTG's infrastructure specialists can analyze your current server infrastructure and reproduce your future environment based on anticipated user traffic.

Furthermore, we can analyze your network capacity, your bandwidth requirements, your network topology and user distribution.

This will enable you to make informed decisions about infrastructure upgrades.

Your Benefits

Working with CTG's SAP® testing specialists will result in :

- Better management of SAP® implementations ;
- Reduced cost and duration of SAP® implementations ;
- A professional and re-usable regression test pack for future upgrades and maintenance ;
- Reduced risks of support packs, upgrades or other maintenance ;
- Higher quality and increased end-user confidence.

Contact us

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Backed by 41 years' experience, CTG provides IT staffing, application management outsourcing, consulting, and software development and integration solutions to help Global 2000 clients focus on their core businesses and use IT as a competitive advantage to excel in their markets. CTG combines in-depth understanding of our clients' businesses with a full range of integrated services and proprietary ISO 9001:2000-certified service methodologies. Our 3,300 IT professionals based in an international network of offices in North America and Europe have a proven track record of delivering solutions that work.

More information about CTG is available on the web at www.ctg.com.